AFFORDABLE ACCESS

Affordable Access offers primary care services for a low monthly fee. Members may be seen for routine care such as yearly exams, chronic disease management and in-office procedures. Members are able to establish an on-going relationship with a medical provider, which is a key aspect of a healthy lifestyle. Same or next day appointments are available for injuries and illnesses.

$30 per member per month

Members also pay a one time setup fee of $45 and $5 per visit. This service is not limited by income, geography or pre-existing conditions. Membership fees may be paid for by family, friends or employers. Service is available at Snoqualmie Ridge Medical Clinic. For more information drop by for an enrollment packet, call Affordable Access at (425) 831-3430 or e-mail affordableaccess@snoqualmiehospital.org.

Snoqualmie Ridge Medical Clinic
35020 SE Kinsey St., Snoqualmie, WA 98065

SNOQUALMIE VALLEY
HOSPITAL AND CLINICS

This is not an insurance plan. It provides for primary care services only and makes no provision for emergency or specialty care.

Affordable Access

Frequently Asked Questions
(revised 10/22/2009)

General Information
Is this health insurance?

   This is not health insurance; it is a direct agreement between an individual and a medical provider for primary care services.

Where can I get care?

   Both our North Bend and Fall City Medical Clinics are seeing Affordable Access members. Ken Wiscomb, PA-C, is the primary care provider at North Bend, and Patricia Yetneberk, DNP, is the provider at Fall City. Both clinics are conveniently located and have weekday office hours.

The Snoqualmie Ridge Medical Clinic is now enrolling members and will begin service on November 1st, 2009. There are 5 providers available at the Snoqualmie Ridge Medical Clinic: Alan Johnson, M.D., Giuliana Singh, D.O., Ronald Spiegel, M.D., Joanna Hagen, ARNP, and Rachel Robison, ARNP. The clinic is open Monday through Friday, and Saturday morning.

Please call the clinics for directions or go to www.snoqualmiehospital.org.

How do I sign up?

   Enrollment forms are available at all three clinics or can be mailed to you by calling the Affordable Access line (425) 831-3430 or emailing affordableaccess@snoqualmiehospital.org. Please leave a detailed voice message or email with your contact information

Is there a limit on how many people can sign up?

   At this time, enrollment is open without a limit on the number of people participating.

Can I sign up my family?

   Yes! An enrollment form is needed for each person enrolling in the plan. Parents/Guardians can also enroll their minor children without signing up for the plan themselves.

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Affordable Access

Frequently Asked Questions

How much does it cost?
There is a one-time set up fee of $45, and the monthly membership fee is $30. There is a $5 fee each time you see a provider. These fees are per individual member.

How do I pay?
The initial payment due with your enrollment form is $75 ($45 for the one-time set up fee and $30 for the first month's membership fee). This amount can be paid by Visa/MasterCard, check, or cash. After that, your recurring monthly fee of $30 must be processed as a Visa/MasterCard transaction. The $5 visit fee paid at the time of service in the office can be Visa/MasterCard, check, or cash.

After I sign up, how do I know if my membership is active and I can schedule an appointment?
We will contact you to let you know you have been accepted into the program, and to assist you with scheduling a visit with your primary care provider to establish care.

I'm a small business owner. Can I put my employees on this plan?
Yes! The State of Washington allows for employers or other 3rd parties to pay the membership fees for direct access health plans. Just request an Employer/3rd Party Payment Authorization form and submit it with the enrollment forms.

About Coverage

What is covered in the plan?
The primary care plan covers visits such as yearly check-ups, chronic disease management (e.g. diabetes, hypertension), childhood immunizations, sports physicals, etc. Same day/next day appointments are available for minor illnesses and injuries such as sore throats, ear pain, burns, cuts, sprains, etc. In-office laboratory tests such as blood sugar, strep throat, pregnancy, urinalysis, and lung capacity are included in the membership. For a list of services included in this program, please consult the Member Services Guide.

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Affordable Access

Frequently Asked Questions

What is not covered?
This plan does not provide for prescription drugs, hospitalization costs, major surgery, dialysis, radiology (X-ray, CT, MRI etc), rehabilitation services, procedures requiring general anesthesia, or any similar advanced procedures, services, or supplies. This plan does not include the costs of laboratory tests performed outside the clinic. Lab work done outside the clinic and radiology services may be authorized by the patient for an additional fee. Please see the Member Agreement for details.

What do I do if I need prescription medication?
The clinic staff will work with local pharmacies and drug programs to arrange for low cost prescriptions as much as possible.

Is emergency care covered?
If you have an emergency, dial 911 immediately. Emergency care is available 24 hours a day, 7 days a week at Snoqualmie Valley Hospital Emergency Room, but treatment there is beyond the scope of the Affordable Access Plan. For minor illnesses and injuries, same day or next day appointments are available at the participating clinics.

What if I need care not covered with the membership?
There may be times when you need services not included in the Affordable Access plan. If your primary care provider finds a medical need for additional testing or procedures to properly diagnose and/or treat your condition, the additional fees for these services will be discussed with you prior to any action being taken. You will be provided with a form stating the item/test/procedure recommended, the medical need for it, and how much it will cost. Fees for services provided in the medical office not included in your plan are eligible for a 20% discount when paid at the time of service or within 30 days with an arranged payment plan. Fees for services provided outside the office but by Snoqualmie Hospital/KCPHD#4 (e.g. physical therapy, MRI) are eligible for a 30% discount when paid at the time of service or within 30 days with an arranged payment plan.

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Frequently Asked Questions

What if I get insurance in the future and don't need the plan anymore?
   While we request that you enroll for a minimum of 12 months, you can terminate your member agreement at any time by providing written notice to KCPHD#4 Attn: Affordable Access 9450 Ethan Wade Way SE, Suite B, Snoqualmie, WA 98065. Membership fees will continue to accrue until written notice of termination is received.

I have an insurance plan, but it doesn't cover preventative care. Can I still sign up for Affordable Access?
   Yes! With the high cost of insurance premiums, many people are opting for catastrophic insurance plans (ones with very high deductibles that leave you paying full price for office visits). The Affordable Access plan is a great compliment to this type of insurance coverage. However, we cannot bill any insurance plan, Medicaid, or Medicare for services received through the Affordable Access plan.

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